

**MERIDIAN MUSIC
GROUP CLASSES
STUDIO POLICY**

- **Kindly inform your teacher if your child has a medical or learning condition of which we should be aware.**
- **Please instruct your child to wait inside the store until you come in to pick him or her up.**
- It's our goal to create a positive learning environment in our music classes; one that will benefit the entire group. For this reason, **siblings not taking the class are not permitted in the classroom. Disruptive behavior will not be allowed. If your child is causing difficulty, the teacher may request that he or she have a time-out outside of the classroom.** Please do all you can to help the teacher with your child.
- Parents, **please turn cell phones off before class begins.** They are disruptive to the class and to the teachers.
- **A non-refundable registration fee of \$19.95 per student or \$34.95 for two or more students is required** to assure your child of a space in our classes.
- Tuition payments & Registration Fees may be made to Meridian Music by cash, check, MasterCard, Visa, Discover or American Express.
- Tuition payments reserve a place for your child in a weekly class. Therefore, **there is no reduction in tuition for missed lessons.** Assignments are mailed to every absentee. No make-up classes are given unless the instructor cancels a class.
- Material fees vary, depending on the class level and items purchased.
- Please ensure that your child is on time each week. Late arrivals are very distracting to other students and the teacher.
- **Childcare must be arranged for your children who are not involved in the class.** Children left in the waiting area must be supervised by a responsible person, not by the Director of Education.
- **Free advice!** Your child's interest in music classes may not always maintain a steady level. Some practice sessions may be pleasant; others may be rough. Consistent attendance will aid in success. Therefore, don't skip classes because you feel practice hasn't been up to par or because your child may not want to attend. Fluctuations in interest are perfectly normal and do not signal the need to end musical training.
- Please talk with your child's teacher if you have concerns and are considering discontinuing classes for any reason.
- **Refunds: Parents may request a pro-rated refund within two weeks of the first class session.** Out of respect for your child's musical growth and their teacher, please consider this matter carefully before requesting a refund. If a class is cancelled due to low enrollment and the student cannot transfer into another group, the student is entitled to a full refund.